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## Returned Material Authorization (RMA)

- Material may not be returned without prior written authorization from AAXICO.
- The product must have been originally purchased from AAXICO.
- For credit consideration, we must be notified of any discrepancies and/or rejections with **15 days** of shipment and the product must be returned within **30 days** after invoice date. Returns are subject to a restocking or handling fee beginning at 15%.
- Returned merchandise must be in new, unused condition, and in its original factory packaging.
- The amount of credit will not exceed the price on the original invoice.
- Absolutely no returns for "special ordered" or "non-stocking parts".
- Items on special sales, closeouts or discontinued merchandise may not be returned for credit.
- All transportation charges related to returned material are the shipper's responsibility. Material returned COD will not be accepted.
- If the item returned is damaged or lost in shipment, you – the shipper – must submit the claim against the carrier. This is in accordance with ICC regulations.
- Please contact your Sales Representative to obtain an RMA number, fill out the RMA form and email it to [sales@aaxico.com](mailto:sales@aaxico.com)

Thank you,

AAXICO

Subsidiaries:

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