



HOW ARE WE DOING?

Thank you for taking the time to fill this form out. It is VERY important to us that we have met your requirements in both service and reliability. We take our customers opinions very much to heart as we are a full service oriented company and want to make sure our customer service is up to par.

Please check the following as they apply to your particular area.

Order/Invoice Number _____

SHIPPING

1. Was your order delivered on time?
 YES NO Not Applicable
2. Was the package damaged?
 YES NO Not Applicable
3. Was the package shipped as stated on the purchases order?
 YES NO Not Applicable
4. Was all requested paperwork included in shipment?
 YES NO Not Applicable

CUSTOMER SERVICE

When dealing with AAXICO

1. Was your phone call answered immediately?
 YES NO Not Applicable
2. Was the salesperson friendly?
 YES NO Not Applicable
3. Was the salesperson knowledgeable?
 YES NO Not Applicable

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Your Name _____ Your Title _____

Company Name _____ Phone Number _____

Please respond via fax or mail to:

AAXICO
8881 N.W. 13th Terrace
Miami, FL 33172
(305) 592-4633 phone
(305) 592-6828 fax
sales@aaxico.com

Please write any comments you might have concerning our company and how we might better serve you as our customer.
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