



8881 N.W. 13th Terrace
Miami, Florida 33172
USA

Telephone: (305) 592-4633
Fax: (305) 592-6828
SITA: MIAXSXD

Returned Material Authorization (RMA) Procedure

- Material may not be returned without prior written authorization from AAXICO.
- The product must have been originally purchased from AAXICO.
- Returned merchandise must be in new, unused condition, and in its original factory packaging with all the appropriate documentation (packing slip, Certificate of Conformance, FAA-8130 etc).
- For credit consideration, AAXICO must be notified of any discrepancies and/or rejections within **15 days** of shipment and the product must be returned within **30 days** after invoice date. Returns are subject to a restocking fee of 15%.
- The amount of credit will not exceed the price on the original invoice.
- Absolutely no returns for “special ordered” or “non-stocking parts”.
- Items on special sales, closeouts or discontinued merchandise may not be returned for credit.
- All transportation charges related to returned material are the shipper’s responsibility. Material returned COD will not be accepted.
- If the item returned is damaged or lost in shipment, you – the shipper – must submit the claim against the carrier. This is in accordance with ICC regulations.
- Please contact your Sales Representative to obtain an RMA number, fill out the RMA Fax Form, and fax to the corresponding office or e-mail the information to sales@aaxico.com.

Please fill out the attached form (Page 2) and fax back to AAXICO.

Subsidiaries:

AAXICO Europe / AAXICO Southern Africa / AAXICO Asia-Pacific Pte. Ltd. / AAXICO Industries Ltd. / AAXICO Leasing Inc.

Visit our website at <http://www.aaxico.com>



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Return Material Authorization Form

DATE:		Time:	
TO:	AAXICO	FAX:	(305) 592-6828
ATTN.:			
FROM:			RMA#
COMPANY:			
REF.:	Return Material Authorization (RMA) Form		
CC:			
<i>Total pages including this transmission:</i>			

When returning materials please inform the following:

NAME : _____ DEPT : _____

PHONE : _____ FAX : _____ EMAIL: _____

PURCHASE DATE : _____ PURCHASE ORDER : _____

PART NUMBER : _____ AAXICO INVOICE #: _____

- REASON FOR RETURN: Please be as detailed as possible as this will expedite the processing.

- METHOD OF SHIPMENT, AND AIRWAY BILL NUMBER.

- PLACE THE RMA NUMBER ON THE OUTSIDE OF THE BOX.

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